



## LOS WILLOWS

June 22, 2011

Chad Imig  
Regional Sales Manager – Western USA  
16024 CTH X  
Kiel, WI 53042

Dear Chad,

I would like to take a minute and drop you a quick letter to express our thanks to you and your company. In February 2011, we installed an AQUAMASTER® Aqua Air 4 Aeration System at Los Willows Private Wedding & Event Estate in Fallbrook, California.

Now that we are into the heat of summer and prime wedding season, we were concerned about our 1 acre lake appearance and odor it had in years past. Boy, are we surprised that the algae we have always dealt with has been decreased by at least 80%. Also, by this time last year our lake was creating a bad odor from the water “turning over” and that hasn’t happened since we installed the Aqua Air system.

Chad, thanks for thorough follow-thru with emails and calls in getting this system purchased and installed properly. I was very pleased when you and Bill Morgan (National Sales Manager) made a site visit to Southern California and took the time to inspect our progress.

Also, with your additional suggestions of adding pond bacteria, blue lake dye and increasing our aerator run time I feel our lake management challenges are now behinds us. By implementing your suggestions, we now have the complete ecological and natural way of lake management which is very important to our outdoor facility and environmental surroundings.

Thanks again for all of your support and follow-up care.

Los Willows Private Wedding & Event Estate  
Brad Adams  
Director of Landscape